

Lanesborough Village Fire & Water District
20 Bridge Street
Lanesborough, MA 01237

August 26, 2022

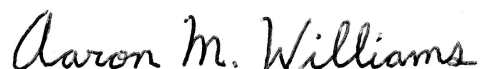
Re: 1148000-PFAS6 LVFWD 2022-06-17 — Investigation/Finding

Deirdre Doherty
MassDEP Western Regional Office
436 Dwight Street
Springfield, MA 01103

Dear Ms. Doherty:

Enclosed is a hard copy of the findings adopted by the Board of Water Commissioners from our review of the computer-generated monitoring records showing that Bridge Street/Well #1 provided water to district customers in violation of MassDEP directives. Please let me know if you have any questions or concerns or if I can be of further assistance.

Sincerely,



Aaron M. Williams
Commissioner, Lanesborough Village Fire & Water District

Enclosure

**LANESBOROUGH VILLAGE FIRE & WATER DISTRICT
20 BRIDGE STREET
LANESBOROUGH, MA 01237**

**1148000-PFAS6 LVFWD 2022-06-17 INVESTIGATION INTO COMPUTER-GENERATED
MONITORING RECORDS SHOWING THAT
WELL #1/BRIDGE STREET PROVIDED WATER
TO DISTRICT CUSTOMERS IN VIOLATION OF
MASSDEP DIRECTIVE**

August 5, 2022

By the Board of Water Commissioners:

William P. Prendergast
Aaron M. Williams
Mary C. Reilly

FINDING

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FINDING

INTRODUCTION

On October 2, 2020, the Massachusetts Department of Environmental Protection (MassDEP) promulgated a new drinking water regulation and maximum contaminant level (MCL) of 20 nanograms per liter (ng/L) for the sum of six per- and polyfluoroalkyl substances (called PFAS6). Our water system proactively and voluntarily sampled for PFAS6 prior to the date when the new regulations required us to sample (July 2021).

Our water system collected PFAS6 samples at our Miner Road Well and Bridge Street Well as part of a state-funded program offering free PFAS analysis to water systems. The results showed the Miner Road Well, the primary well, to have a confirmed average PFAS level of 1 ng/L, which is well below the MCL of 20 ng/L. However, the average of the initial and confirmation sample results from the Bridge Street Well had a PFAS6 level that exceeded 20 ng/L. That caused our system to be in violation of the PFAS6 MCL drinking water standard for the period from October 2020 through December 2020. On January 13, 2021, MassDEP required we not allow water from the Bridge Street/Well #1 source to enter the distribution system. Our system returned to compliance after taking the Bridge Street Well out of service.

Bridge Street/Well #1 operational data from 2020 was interpolated into the 2021 monthly water reports generated by the Lanesborough Village Fire & Water District (LVFWD) Supervisory Control and Data Acquisition (SCADA) system. A monthly water report from May 2022 was similarly affected (see Exhibit A). The cause of the anomaly has yet to be

determined. The affected dates including the gallons of water attributed to the operation of Bridge Street/Well #1 for the respective monthly water reports are as follows:

- 01/13/2021 50,776 gallons
- 03/10/2021 212,271 gallons
- 05/12/2021 50,004 gallons
- 08/19/2021 90,430 gallons
- 09/14/2021 118,815 gallons
- 12/14/2021 173,046 gallons
- 05/12/2022 50,004 gallons

Pumping days for Bridge Street/Well #1 other than those listed above were days during which sampling was done. Sampling is conducted through the use of an on-site hydrant while the well/hydrant is isolated from the LVFWD distribution system. That water is accurately accounted for and is not of concern.

We maintain our computer-generated water monitoring records incorrectly showed Bridge St./Well#1 water was provided to our customers, in violation of the MassDEP directive. Our daily logs do not match those computer-generated results. MassDEP has determined our investigation, to date, is not sufficient to adequately demonstrate only record problems account for the near 700,000 gallons of reported Bridge St./Well#1 water use in 2021. Due to MassDEP's concern that customers may have consumed drinking water with PFAS6 levels above the MCL, the LVFWD was required to provide public notice. We continue to

work with MassDEP to understand the situation better and make sure it does not happen again in the future. All the 2021 samples from Bridge Street/Well #1 accurately showed PFAS6 above the MCL.

INVESTIGATION AND ANALYSIS

To that end, the LVFWD executed an EPO Energy Profiler Online Service Agreement with Eversource Energy to obtain access to interval meter data recorded by both the Bridge Street/Well #1 and Miner Road/Well #2 interval/Time-of-Use recording meters (see Exhibit B). Data are available from 06/15/2020 to 07/13/2022 for Bridge Street/Well #1 and from 09/01/2020 to 07/14/2022 for Miner Road/Well #2 (see Exhibit C).

From that data, a Usage History Chart, a Tabular View, and a 24-hour Load Profile were created, showing the electric use of both Bridge Street/Well #1 and Miner Road/Well #2 for each day in question.

- Bridge Street/Well #1 utilizes a 30-kilowatt (kW) pump, which has a yield of 360 gallons per minute. Thus, that pump running for one hour would use 30 kilowatt hours (kWh) and yield 21,600 gallons of water.
- Miner Road/Well #2 utilizes a 60-kW pump, which has a yield of 600 gallons per minute. Thus, that pump running for one hour would use 60-kWh and yield 36,000 gallons of water.

The Usage History Chart shows use in kWh and maximum recorded demand in kW for both wells during the respective 24-hour reporting period. On the chart, kWh are indicated by a colored bar, whereas the maximum demand is indicated by a small circle.

The Tabular View includes the same information mentioned above shown in a simple table.

The 24-hour Load Profile shows kWh and maximum recorded demand graphically over 24 hours.

It is worth noting the Bridge Street/Well #1 and Miner Road/Well #2 facilities contain other uses of electric power. Such uses include computers and electronic monitoring equipment, electric heaters, and lighting, and so on.

Data from Bridge Street/Well #1 for 08/19/2020, and from both wells for 09/14/2020 and 12/14/2020—dates that were interpolated into the 2021 monthly water reports—are provided on pages 6–14. Data for the dates in question are provided on pages 16 through 36.

CONCLUSION

From the information provided in this report, the LVFWD has determined with **absolute, 100 percent certainty that no water whatsoever** from Bridge Street/Well #1 has been provided to District customers since MassDEP's directive to remove the well from service on 01/13/2021.

The LVFWD will continue its efforts to determine the cause of the anomaly resulting in the SCADA reporting errors. The LVFWD will also **continue** to ensure Bridge Street/Well #1 is physically isolated from the LVFWD distribution system.

INTERVAL METER DATA



Usage History

Daily Details



606967081 Well #1 - Bridge St. (kWh)

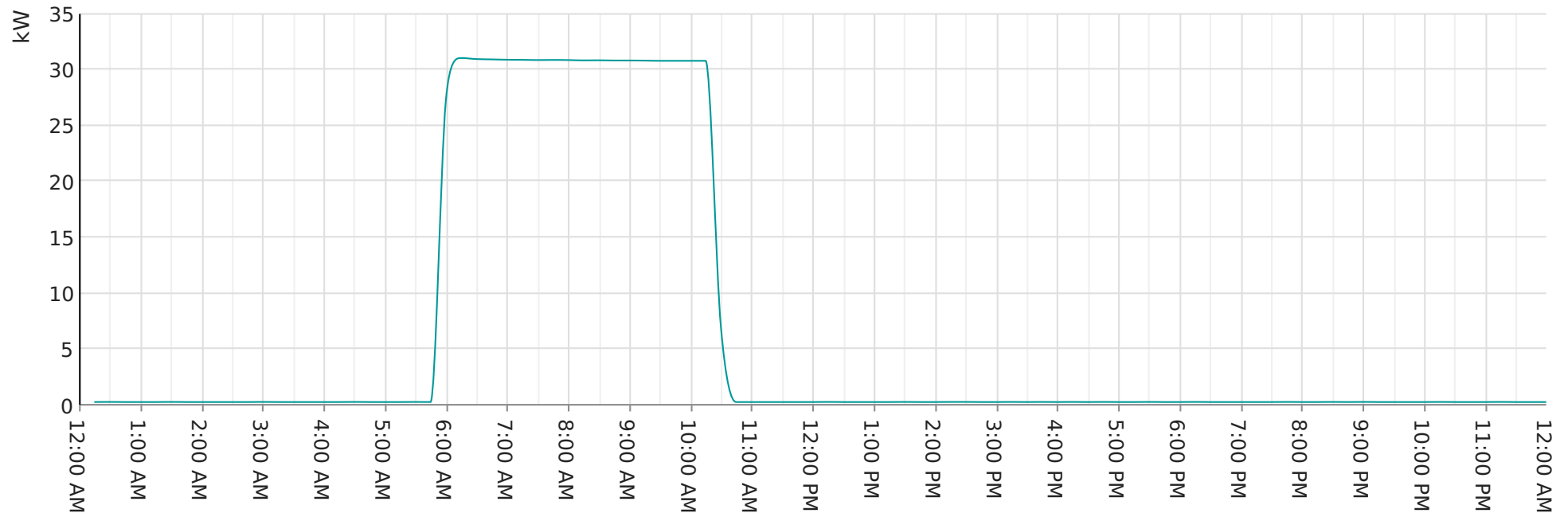
Wednesday, August 19, 2020

@Schneider Electric



Load Profile

Profile



606967081 Well #1 - Bridge St. (kW)

Wednesday, August 19, 2020

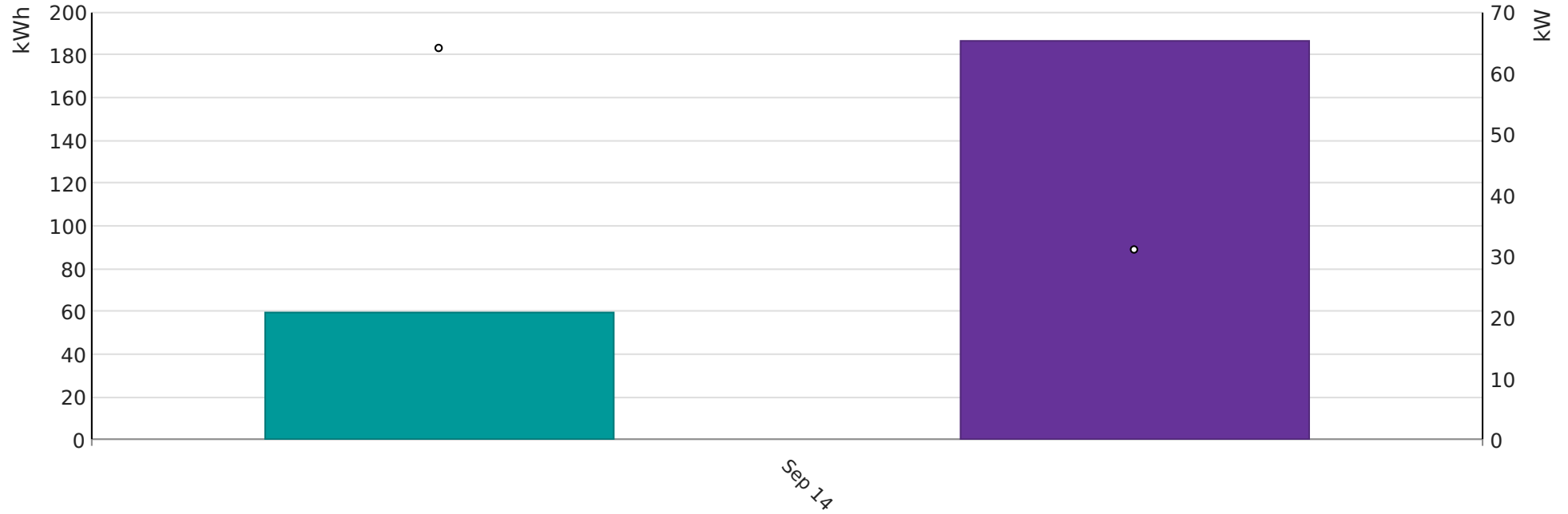
@Schneider Electric

END 08/19/2020



Usage History

Daily Details



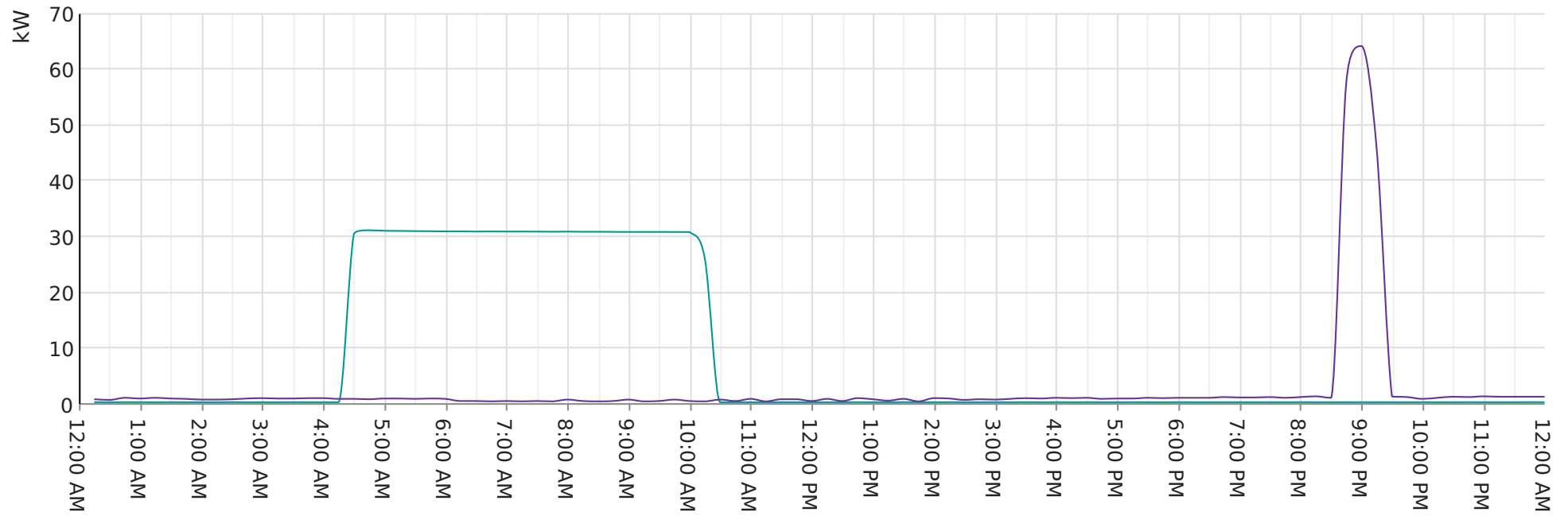
341181006 Well #2 - Miner Rd. (kWh)
606967081 Well #1 - Bridge St. (kWh)

Monday, September 14, 2020



Load Profile

Profile



606967081 Well #1 - Bridge St. (kW)
341181006 Well #2 - Miner Rd. (kW)

Monday, September 14, 2020

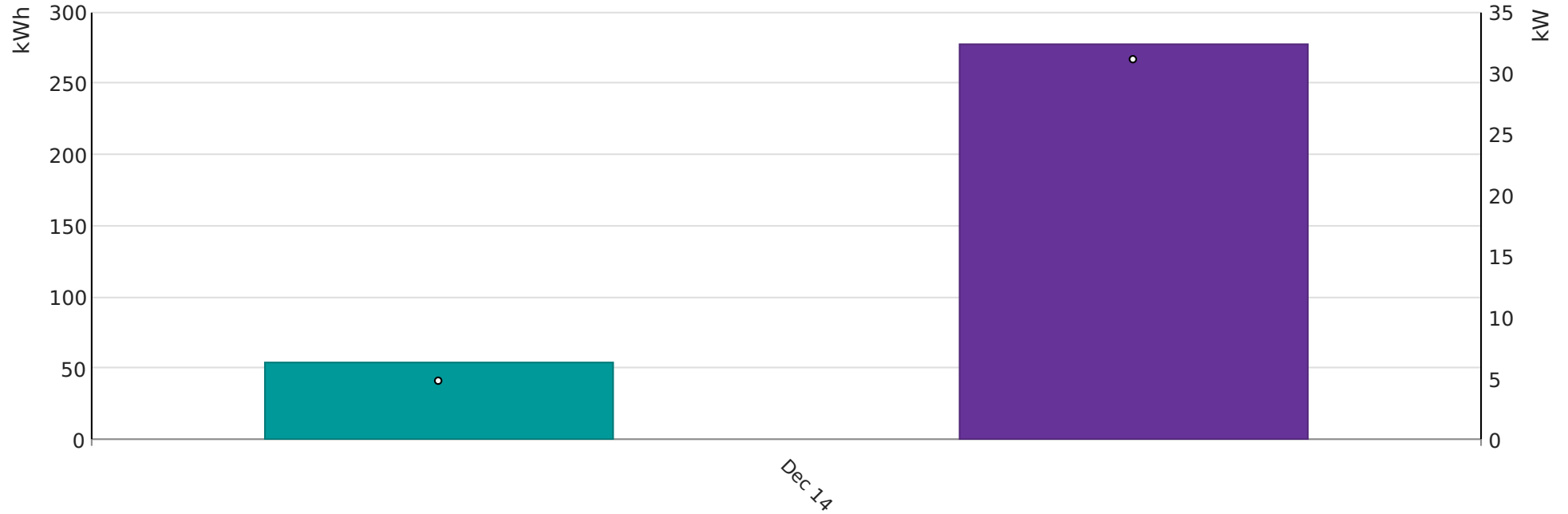
@Schneider Electric

END 09/14/2020



Usage History

Daily Details



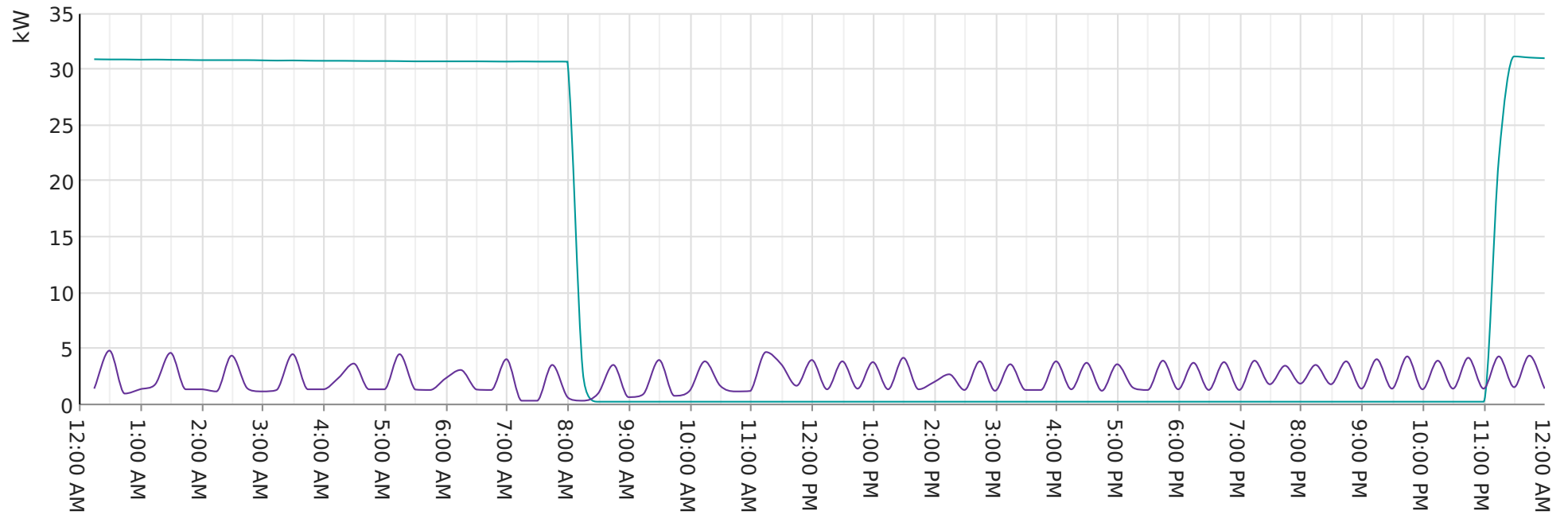
- 341181006 Well #2 - Miner Rd. (kWh)
- 606967081 Well #1 - Bridge St. (kWh)

Monday, December 14, 2020



Load Profile

Profile



606967081 Well #1 - Bridge St. (kW)
341181006 Well #2 - Miner Rd. (kW)

Monday, December 14, 2020

@Schneider Electric

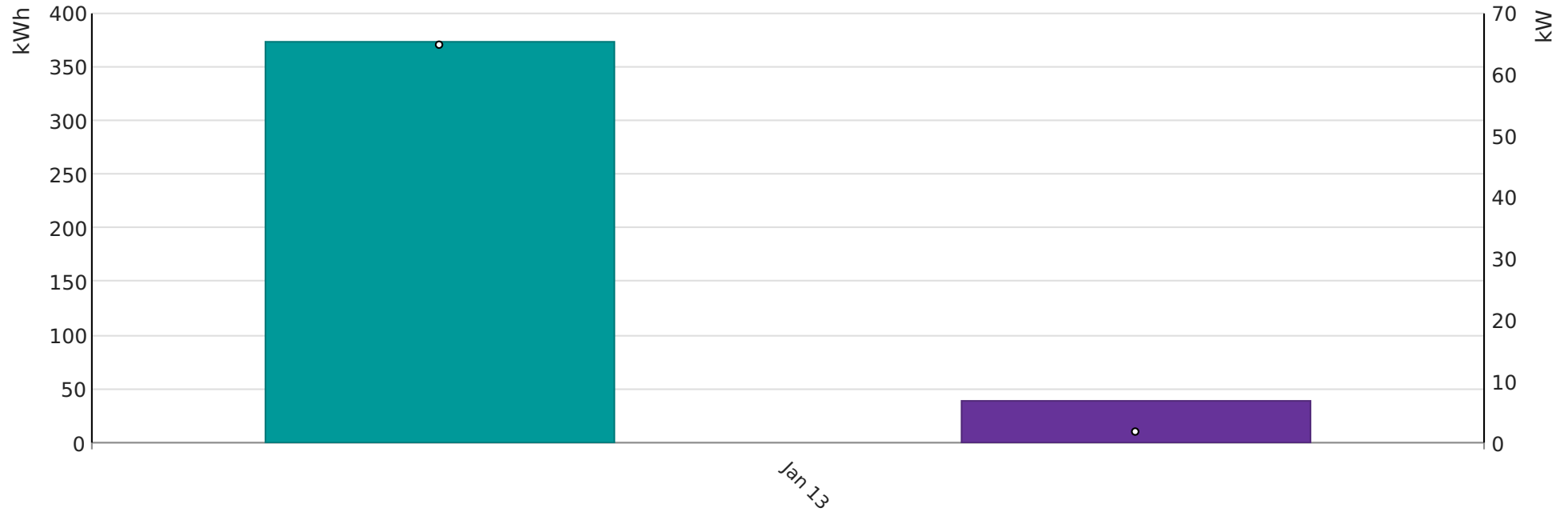
END 12/14/2020

On January 13, 2021,
MassDEP required that we not
allow water from the Bridge
Street/Well #1 source to enter
the distribution system.



Usage History

Daily Details



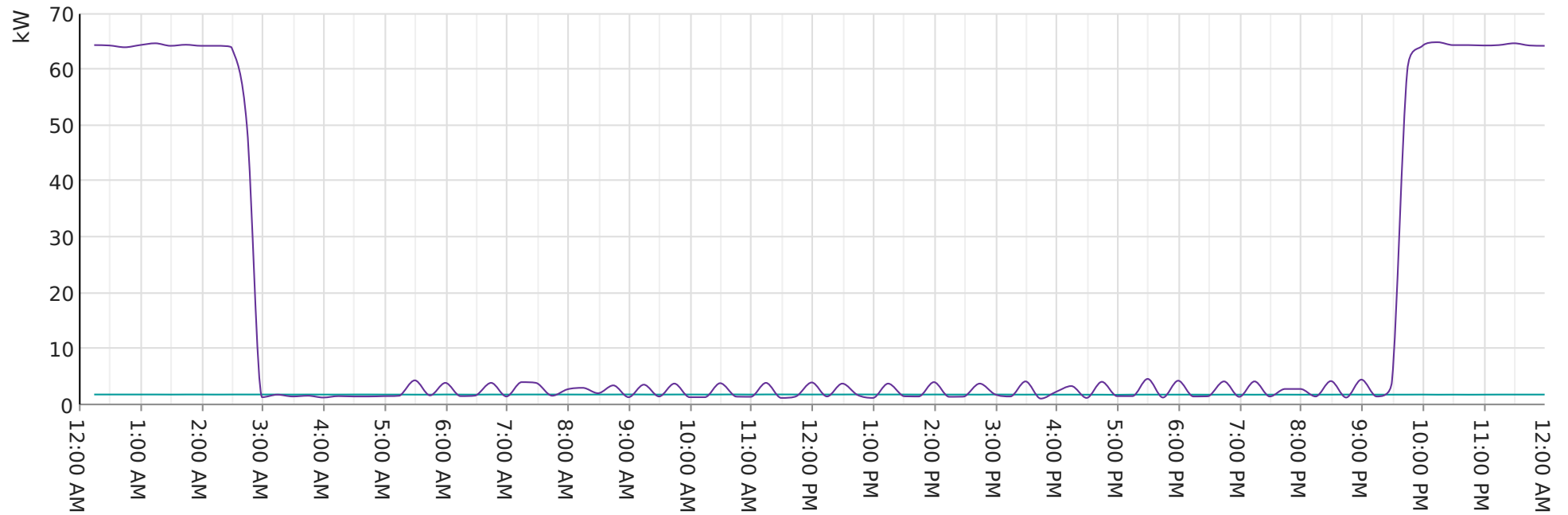
- 341181006 Well #2 - Miner Rd. (kWh)
- 606967081 Well #1 - Bridge St. (kWh)

Wednesday, January 13, 2021



Load Profile

Profile



606967081 Well #1 - Bridge St. (kW)
341181006 Well #2 - Miner Rd. (kW)

Wednesday, January 13, 2021

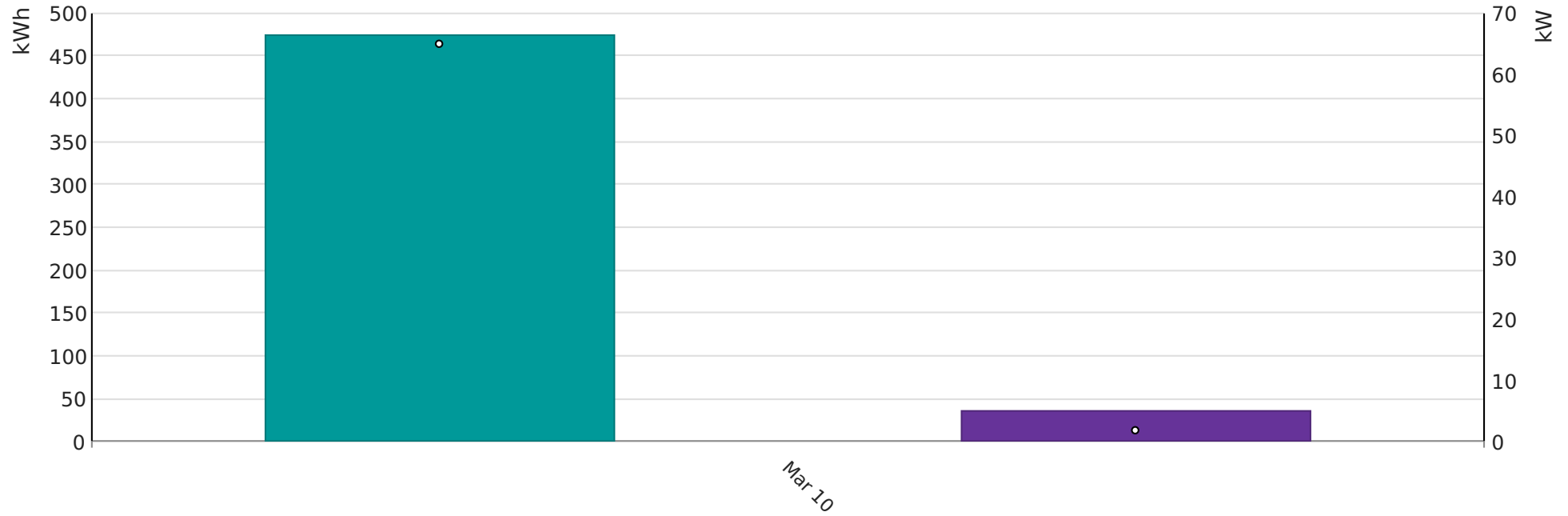
@Schneider Electric

END 01/13/2021



Usage History

Daily Details



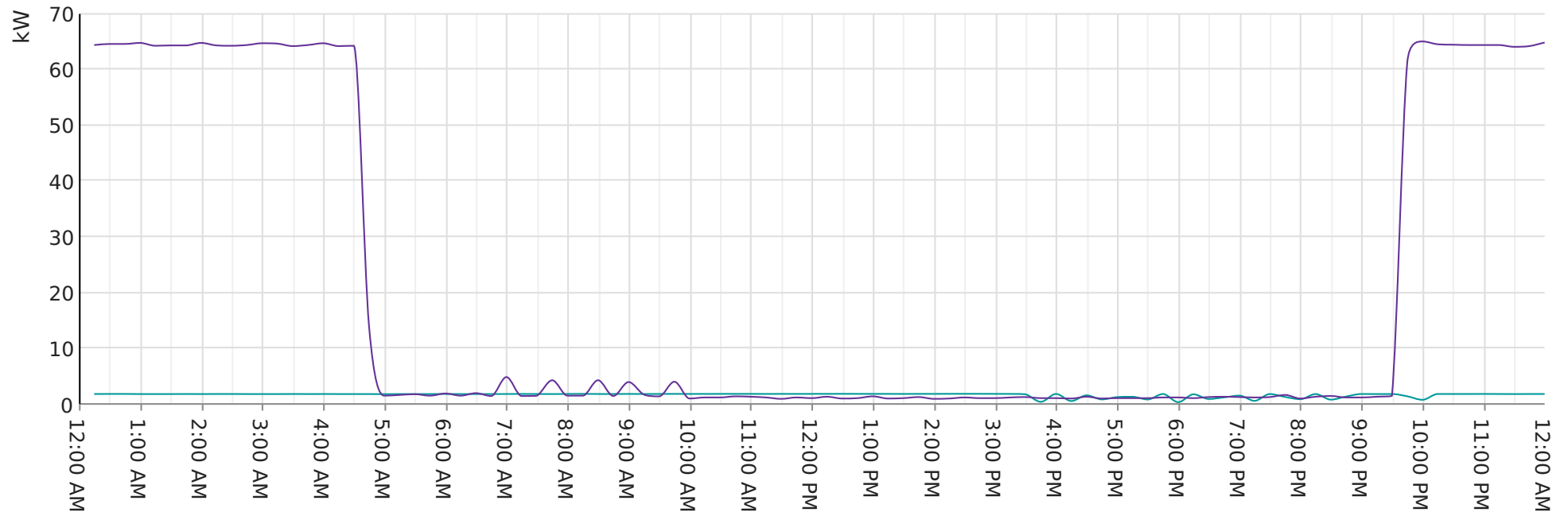
- 341181006 Well #2 - Miner Rd. (kWh)
- 606967081 Well #1 - Bridge St. (kWh)

Wednesday, March 10, 2021



Load Profile

Profile



606967081 Well #1 - Bridge St. (kW)
341181006 Well #2 - Miner Rd. (kW)

Wednesday, March 10, 2021

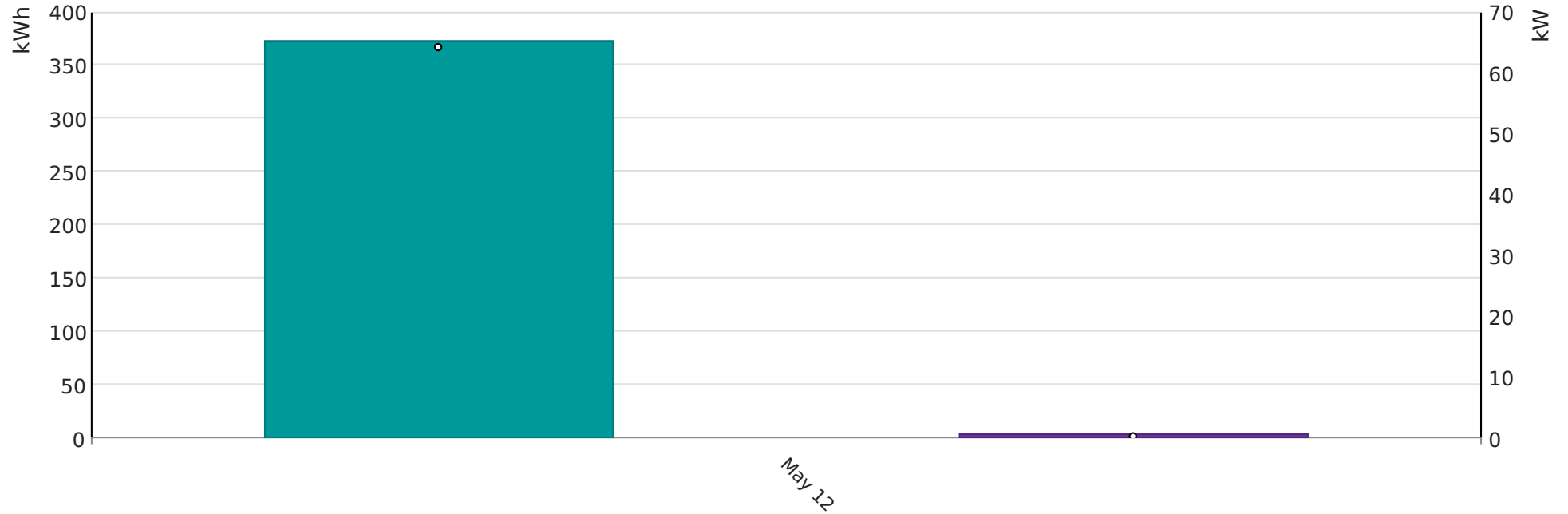
@Schneider Electric

END 03/10/2021



Usage History

Daily Details



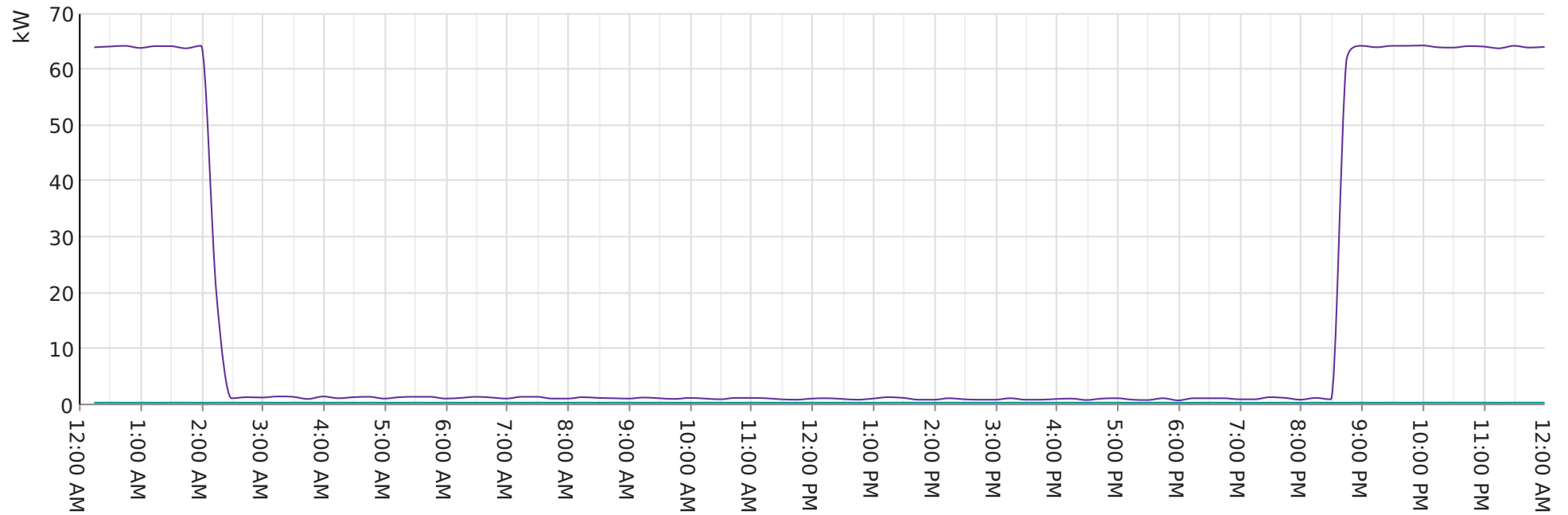
- 341181006 Well #2 - Miner Rd. (kWh)
- 606967081 Well #1 - Bridge St. (kWh)

Wednesday, May 12, 2021



Load Profile

Profile



606967081 Well #1 - Bridge St. (kW)
341181006 Well #2 - Miner Rd. (kW)

Wednesday, May 12, 2021

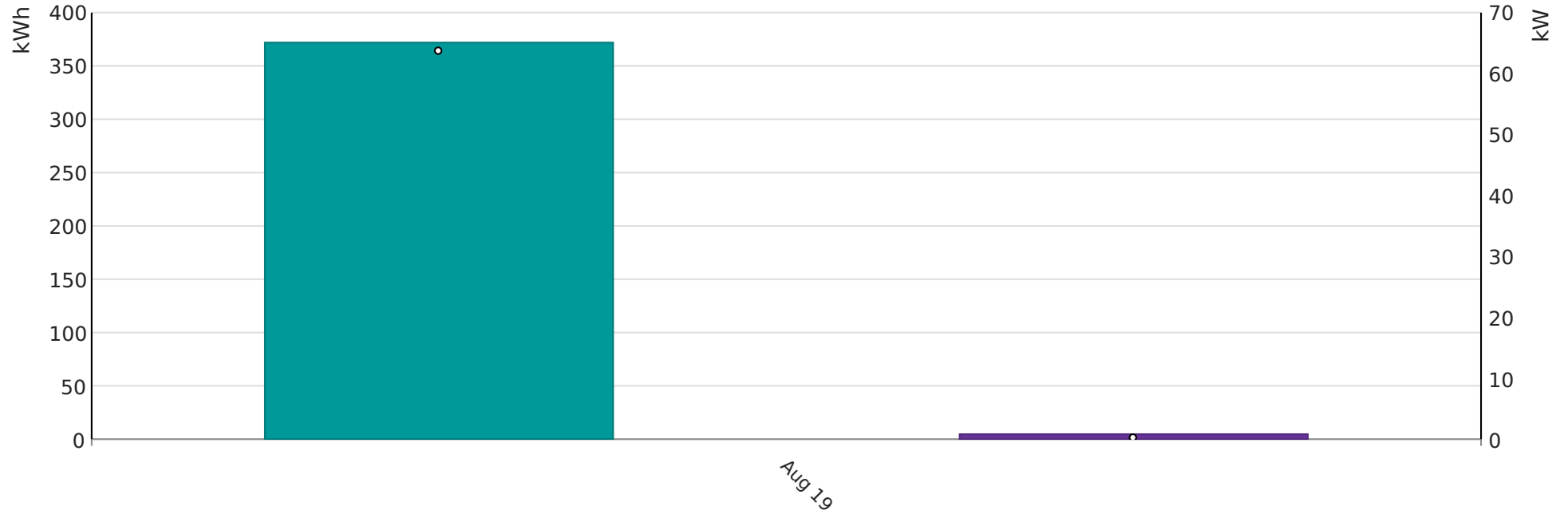
@Schneider Electric

END 05/12/2021



Usage History

Daily Details



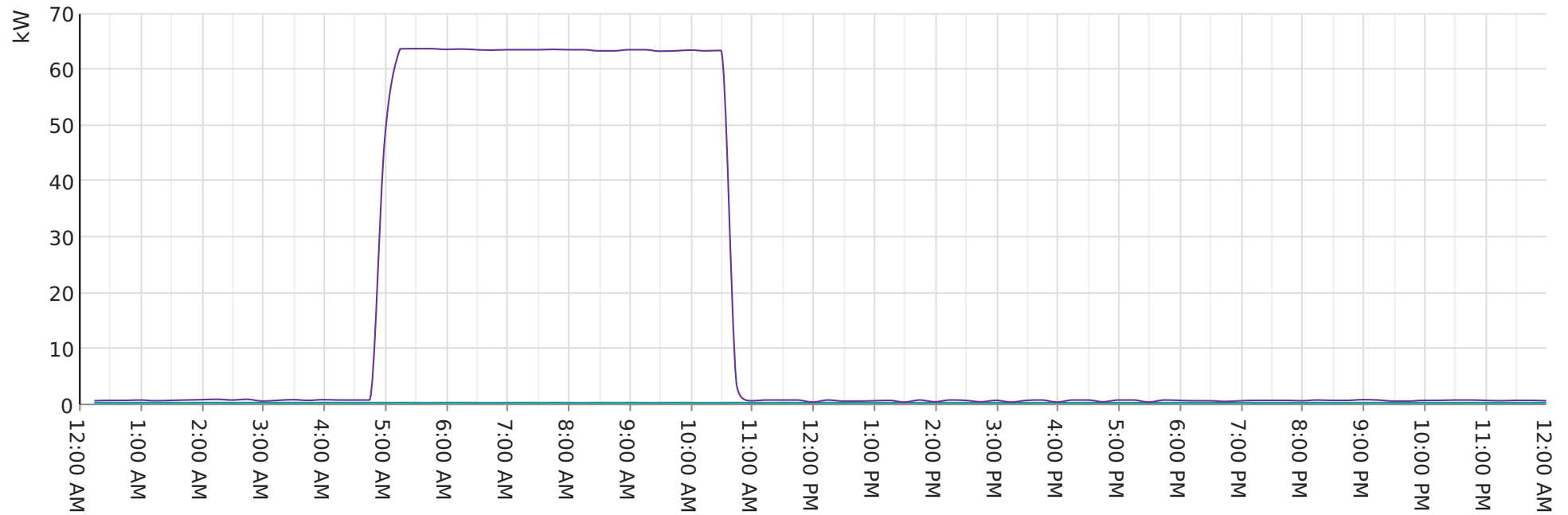
- 341181006 Well #2 - Miner Rd. (kWh)
- 606967081 Well #1 - Bridge St. (kWh)

Thursday, August 19, 2021



Load Profile

Profile



606967081 Well #1 - Bridge St. (kW)
341181006 Well #2 - Miner Rd. (kW)

Thursday, August 19, 2021

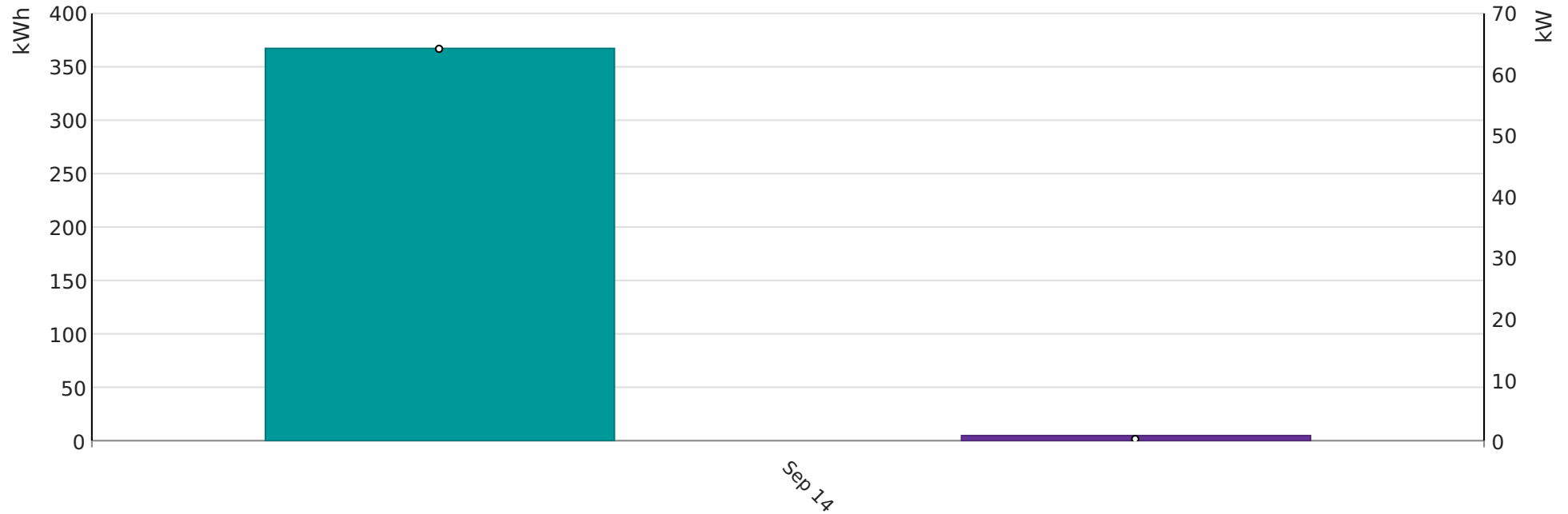
@Schneider Electric

END 08/19/2021



Usage History

Daily Details



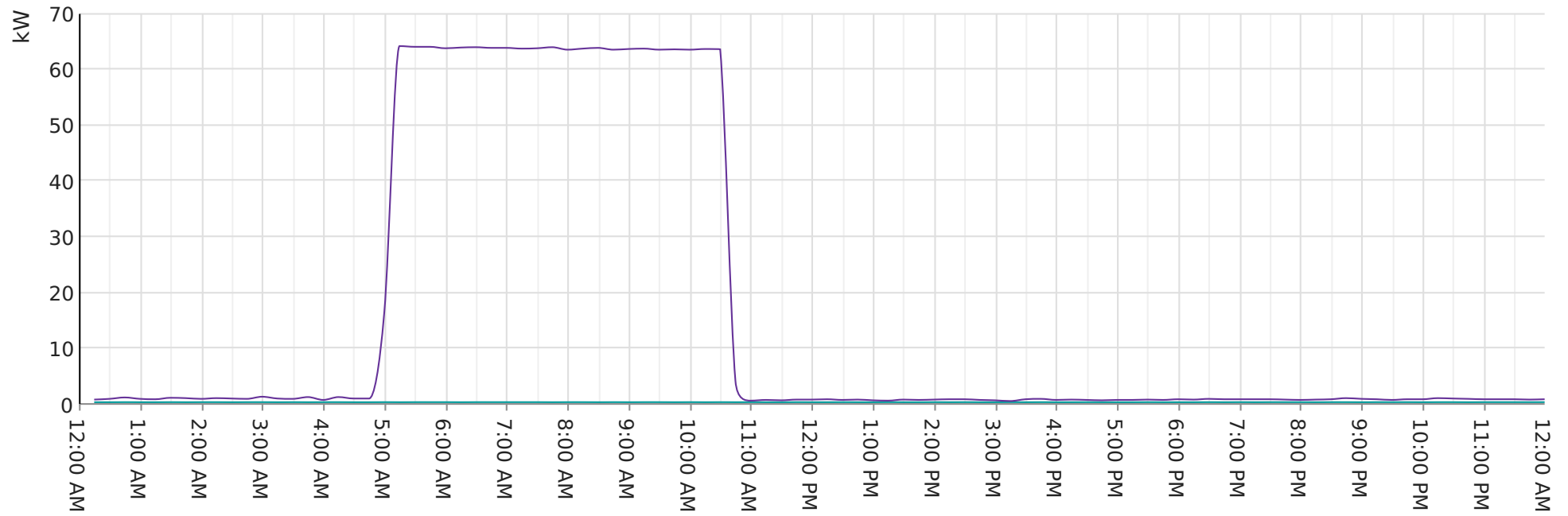
- 341181006 Well #2 - Miner Rd. (kWh)
- 606967081 Well #1 - Bridge St. (kWh)

Tuesday, September 14, 2021



Load Profile

Profile



606967081 Well #1 - Bridge St. (kW)
341181006 Well #2 - Miner Rd. (kW)

Tuesday, September 14, 2021

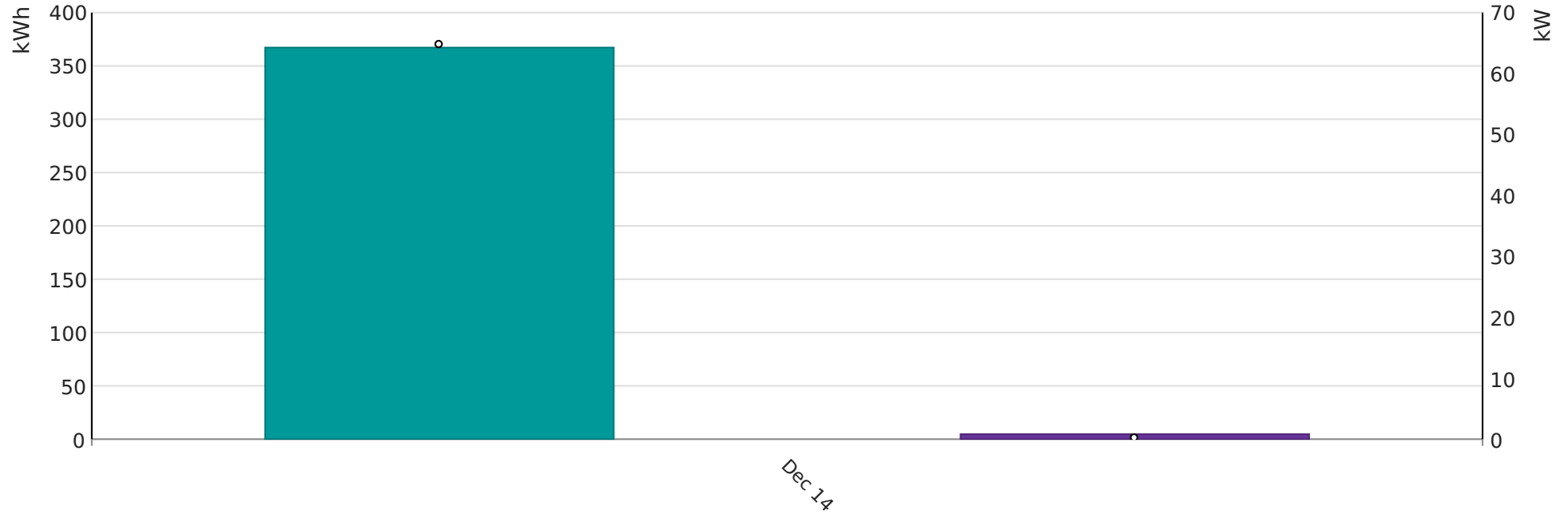
@Schneider Electric

END 09/14/2021



Usage History

Daily Details



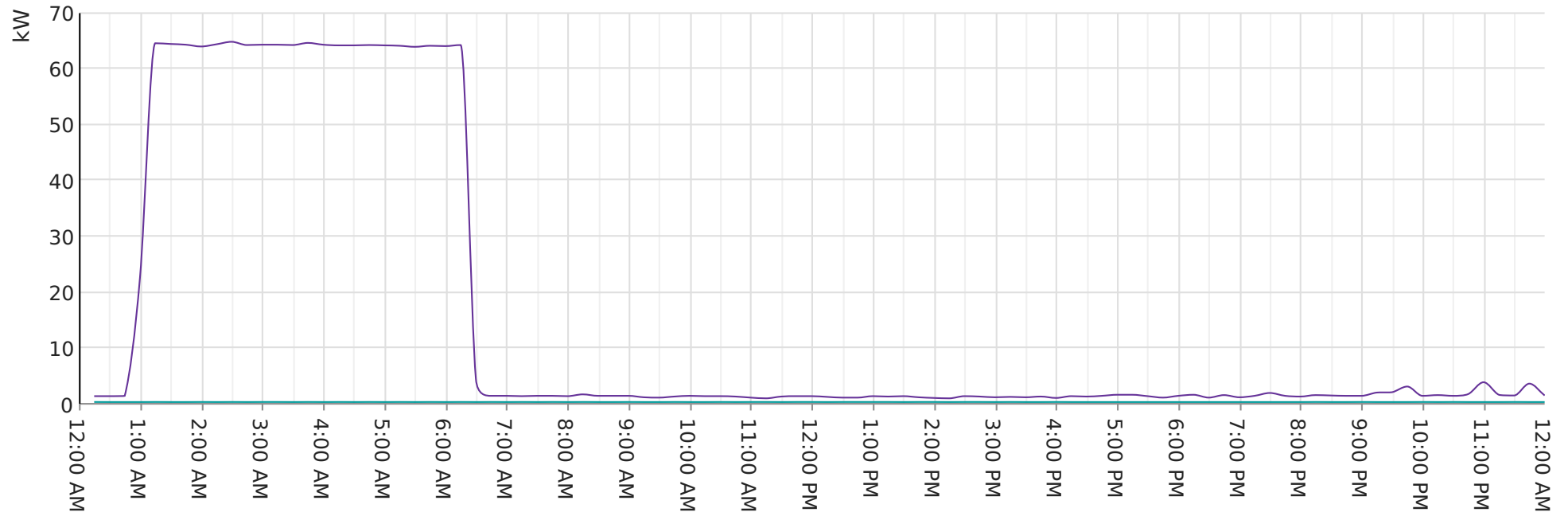
- 341181006 Well #2 - Miner Rd. (kWh)
- 606967081 Well #1 - Bridge St. (kWh)

Tuesday, December 14, 2021



Load Profile

Profile



606967081 Well #1 - Bridge St. (kW)
341181006 Well #2 - Miner Rd. (kW)

Tuesday, December 14, 2021

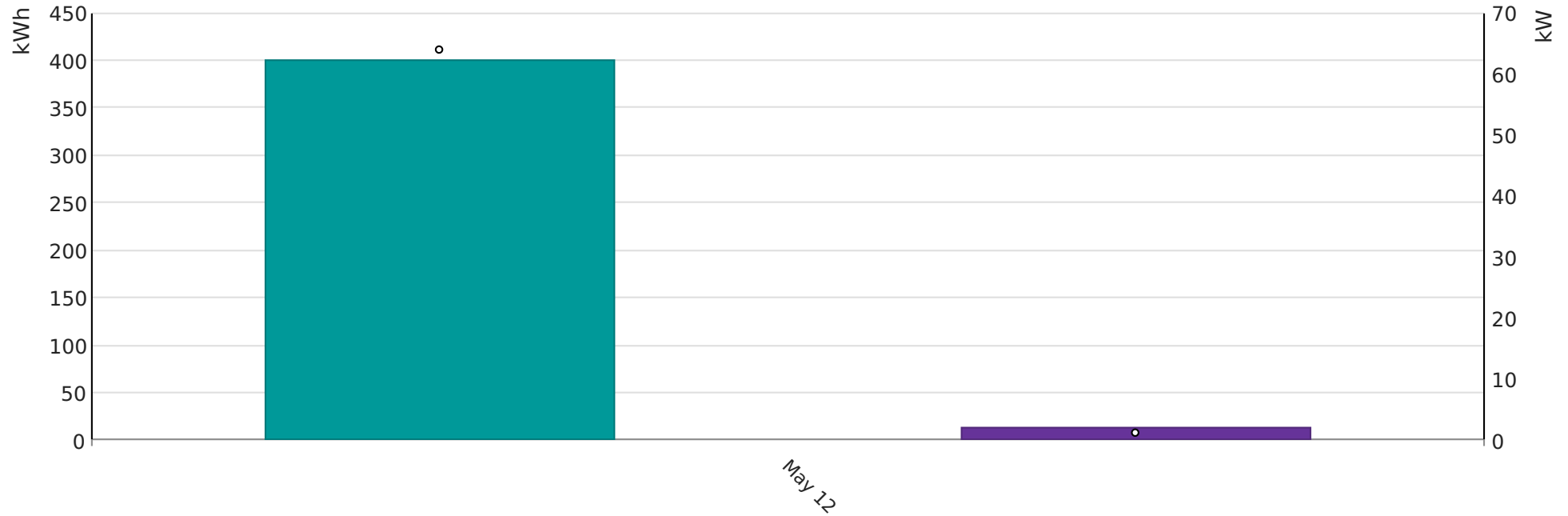
@Schneider Electric

END 12/14/2021



Usage History

Daily Details



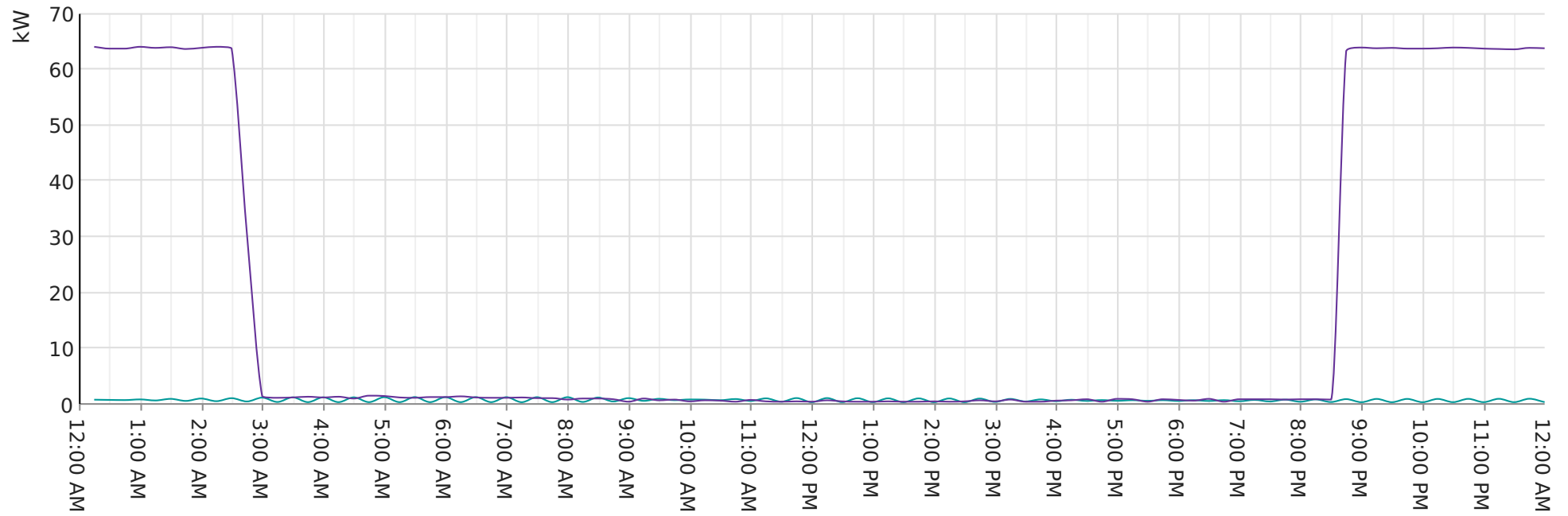
- 341181006 Well #2 - Miner Rd. (kWh)
- 606967081 Well #1 - Bridge St. (kWh)

Thursday, May 12, 2022



Load Profile

Profile



606967081 Well #1 - Bridge St. (kW)
341181006 Well #2 - Miner Rd. (kW)

Thursday, May 12, 2022

@Schneider Electric

END 05/12/2022

EXHIBIT A

| Monthly Water Report | | | | | | | | | |
|--|-----------|--------------|---------------|-----------|--------------|-------------------------|-------------------------|--|--|
| Lanesborough Village Fire & Water District | | | | | | | | | |
| January 2021 | | | | | | | | | |
| Day | Date | Bridge St PS | Miner Road PS | Total | PUMPING DAYS | Prospect Tank Level Min | Prospect Tank Level Max | | |
| 1 | 1/1/2021 | 0 | 162,833 | 162,833 | 1 | 17.9 | 22.1 | | |
| 2 | 1/2/2021 | 0 | 197,727 | 197,727 | 1 | 19.0 | 22.0 | | |
| 3 | 1/3/2021 | 0 | 162,977 | 162,977 | 1 | 18.3 | 22.1 | | |
| 4 | 1/4/2021 | 0 | 182,144 | 182,144 | 1 | 18.7 | 22.0 | | |
| 5 | 1/5/2021 | 0 | 174,152 | 174,152 | 1 | 18.8 | 22.1 | | |
| 6 | 1/6/2021 | 0 | 170,046 | 170,046 | 1 | 18.9 | 22.0 | | |
| 7 | 1/7/2021 | 0 | 165,334 | 165,334 | 1 | 18.8 | 22.1 | | |
| 8 | 1/8/2021 | 437 | 170,619 | 171,056 | 1 | 18.5 | 22.0 | | |
| 9 | 1/9/2021 | 0 | 177,191 | 177,191 | 1 | 18.7 | 22.0 | | |
| 10 | 1/10/2021 | 0 | 170,400 | 170,400 | 1 | 18.6 | 22.0 | | |
| 11 | 1/11/2021 | 0 | 172,955 | 172,955 | 1 | 18.5 | 22.0 | | |
| 12 | 1/12/2021 | 0 | 179,521 | 179,521 | 1 | 18.5 | 22.0 | | |
| 13 | 1/13/2020 | 50,776 | 84,800 | 135,577 | 1 | 15.4 | 20.0 | | |
| 14 | 1/14/2021 | 0 | 358,871 | 358,871 | 1 | 18.7 | 22.0 | | |
| 15 | 1/15/2021 | 0 | 171,144 | 171,144 | 1 | 18.6 | 22.0 | | |
| 16 | 1/16/2021 | 0 | 178,673 | 178,673 | 1 | 18.1 | 22.0 | | |
| 17 | 1/17/2021 | 0 | 187,329 | 187,329 | 1 | 18.6 | 22.1 | | |
| 18 | 1/18/2021 | 0 | 174,933 | 174,933 | 1 | 18.9 | 22.0 | | |
| 19 | 1/19/2021 | 0 | 166,408 | 166,408 | 1 | 18.8 | 22.1 | | |
| 20 | 1/20/2021 | 0 | 171,897 | 171,897 | 1 | 18.8 | 22.1 | | |
| 21 | 1/21/2021 | 0 | 171,245 | 171,245 | 1 | 18.5 | 22.0 | | |
| 22 | 1/22/2021 | 0 | 176,361 | 176,361 | 1 | 19.0 | 22.0 | | |
| 23 | 1/23/2021 | 0 | 165,944 | 165,944 | 1 | 18.2 | 22.1 | | |
| 24 | 1/24/2021 | 0 | 187,594 | 187,594 | 1 | 18.0 | 22.1 | | |
| 25 | 1/25/2021 | 0 | 191,681 | 191,681 | 1 | 18.2 | 22.0 | | |
| 26 | 1/26/2021 | 1,890 | 193,225 | 195,115 | 1 | 18.6 | 22.1 | | |
| 27 | 1/27/2021 | 0 | 178,312 | 178,312 | 1 | 18.5 | 22.1 | | |
| 28 | 1/28/2021 | 0 | 181,303 | 181,303 | 1 | 18.2 | 22.0 | | |
| 29 | 1/29/2021 | 0 | 192,751 | 192,751 | 1 | 18.3 | 22.1 | | |
| 30 | 1/30/2021 | 0 | 185,971 | 185,971 | 1 | 17.9 | 22.1 | | |
| 31 | 1/31/2021 | 0 | 197,520 | 197,520 | 1 | 17.8 | 22.1 | | |
| TOTAL | | 53,103 | 5,601,859 | 5,654,962 | 31 | | | | |
| AVERAGE | | 1,713 | 180,705 | 182,418 | | 18.4 | 22.0 | | |
| MIN TOTAL DAY | | | | 1/13/2020 | | | | | |
| MAX TOTAL DAY | | | | 1/14/2021 | | | | | |
| MAX FLOW | | 50,776 | 358,871 | 358,871 | | | | | |
| MAX PS FLOW DAY | | 1/13/2020 | 1/14/2021 | | | | | | |
| PUMPING DAYS PS | | 3 | 31 | | | | | | |

| Monthly Water Report | | | | | | | | |
|--|-----------|--------------|---------------|-----------|--------------|-------------------------|-------------------------|------|
| Lanesborough Village Fire & Water District | | | | | | | | |
| March_2021 | | | | | | | | |
| Day | Date | Bridge St PS | Miner Road PS | Total | PUMPING DAYS | Prospect Tank Level Min | Prospect Tank Level Max | |
| 1 | 3/1/2020 | 0 | 208,619 | 208,619 | 1 | 17.0 | 22.1 | |
| 2 | 3/2/2021 | 0 | 444,325 | 444,325 | 1 | 16.3 | 22.1 | |
| 3 | 3/3/2021 | 0 | 262,499 | 262,499 | 1 | 17.1 | 22.0 | |
| 4 | 3/4/2021 | 0 | 231,287 | 231,287 | 1 | 16.8 | 22.1 | |
| 5 | 3/5/2021 | 0 | 238,466 | 238,466 | 1 | 16.9 | 22.1 | |
| 6 | 3/6/2021 | 0 | 339,565 | 339,565 | 1 | 21.1 | 22.1 | |
| 7 | 3/7/2021 | 0 | 204,158 | 204,158 | 1 | 19.2 | 22.0 | |
| 8 | 3/8/2021 | 0 | 196,290 | 196,290 | 1 | 17.2 | 21.4 | |
| 9 | 3/9/2021 | 0 | 227,680 | 227,680 | 1 | 16.7 | 22.1 | |
| 10 | 3/10/2020 | 212,271 | 120,082 | 332,352 | 1 | 21.2 | 21.3 | |
| 11 | 3/11/2021 | 0 | 480,918 | 480,918 | 1 | 16.7 | 22.1 | |
| 12 | 3/12/2020 | 0 | 218,854 | 218,854 | 1 | 19.0 | 22.0 | |
| 13 | 3/13/2021 | 0 | 580,294 | 580,294 | 1 | 21.4 | 22.1 | |
| 14 | 3/14/2021 | 0 | 189,612 | 189,612 | 1 | 20.0 | 22.0 | |
| 15 | 3/15/2021 | 25,420 | 137,942 | 163,362 | 1 | 17.5 | 21.1 | |
| 16 | 3/16/2021 | 0 | 211,135 | 211,135 | 1 | 17.1 | 22.1 | |
| 17 | 3/17/2021 | 0 | 227,539 | 227,539 | 1 | 17.2 | 22.1 | |
| 18 | 3/18/2021 | 0 | 222,100 | 222,100 | 1 | 17.3 | 22.1 | |
| 19 | 3/19/2021 | 0 | 215,622 | 215,622 | 1 | 17.8 | 22.1 | |
| 20 | 3/20/2021 | 0 | 202,081 | 202,081 | 1 | 17.0 | 22.1 | |
| 21 | 3/21/2021 | 0 | 228,092 | 228,092 | 1 | 16.8 | 22.1 | |
| 22 | 3/22/2021 | 0 | 238,337 | 238,337 | 1 | 16.8 | 22.1 | |
| 23 | 3/23/2021 | 0 | 237,568 | 237,568 | 1 | 16.8 | 22.1 | |
| 24 | 3/24/2021 | 0 | 235,752 | 235,752 | 1 | 17.4 | 22.1 | |
| 25 | 3/25/2021 | 0 | 217,821 | 217,821 | 1 | 17.0 | 22.1 | |
| 26 | 3/26/2021 | 0 | 233,791 | 233,791 | 1 | 17.4 | 22.1 | |
| 27 | 3/27/2021 | 0 | 212,550 | 212,550 | 1 | 17.1 | 22.1 | |
| 28 | 3/28/2021 | 0 | 228,814 | 228,814 | 1 | 16.7 | 22.1 | |
| 29 | 3/29/2021 | 0 | 235,729 | 235,729 | 1 | 18.1 | 22.1 | |
| 30 | 3/30/2021 | 0 | 193,917 | 193,917 | 1 | 16.8 | 22.1 | |
| 31 | 3/31/2021 | 0 | 235,309 | 235,309 | 1 | 17.1 | 22.1 | |
| TOTAL | | 237,691 | 7,656,745 | 7,894,436 | 31 | | | |
| AVERAGE | | 7,667 | 246,992 | 254,659 | | 17.7 | | 22.0 |
| MIN TOTAL DAY | | | | 3/15/2021 | | | | |
| MAX TOTAL DAY | | | | 3/13/2021 | | | | |
| MAX FLOW | | 212,271 | 580,294 | 580,294 | | | | |
| MAX PS FLOW DAY | | 3/10/2020 | 3/13/2021 | | | | | |
| PUMPING DAYS PS | | 2 | 31 | | | | | |

| Monthly Water Report | | | | | | | | | |
|--|-----------|--------------|---------------|-----------|--------------|-------------------------|-------------------------|--|--|
| Lanesborough Village Fire & Water District | | | | | | | | | |
| May 2021 | | | | | | | | | |
| Day | Date | Bridge St PS | Miner Road PS | Total | PUMPING DAYS | Prospect Tank Level Min | Prospect Tank Level Max | | |
| 1 | 5/1/2021 | 0 | 174,615 | 174,615 | 1 | 17.9 | 22.0 | | |
| 2 | 5/2/2021 | 0 | 195,888 | 195,888 | 1 | 18.1 | 22.0 | | |
| 3 | 5/3/2021 | 0 | 188,064 | 188,064 | 1 | 18.0 | 22.0 | | |
| 4 | 5/4/2021 | 11,249 | 140,850 | 152,099 | 1 | 16.5 | 22.0 | | |
| 5 | 5/5/2021 | 0 | 188,379 | 188,379 | 1 | 16.8 | 22.0 | | |
| 6 | 5/6/2021 | 0 | 223,448 | 223,448 | 1 | 18.3 | 22.0 | | |
| 7 | 5/7/2021 | 0 | 185,189 | 185,189 | 1 | 17.7 | 22.0 | | |
| 8 | 5/8/2021 | 0 | 199,710 | 199,710 | 1 | 18.1 | 22.0 | | |
| 9 | 5/9/2021 | 0 | 190,416 | 190,416 | 1 | 17.5 | 22.0 | | |
| 10 | 5/10/2021 | 0 | 206,694 | 206,694 | 1 | 18.4 | 22.0 | | |
| 11 | 5/11/2021 | 0 | 180,631 | 180,631 | 1 | 18.0 | 22.0 | | |
| 12 | 5/12/2020 | 50,004 | 107,683 | 157,687 | 1 | 16.3 | 22.0 | | |
| 13 | 5/13/2021 | 0 | 379,946 | 379,946 | 1 | 17.8 | 22.0 | | |
| 14 | 5/14/2021 | 0 | 197,464 | 197,464 | 1 | 17.6 | 22.0 | | |
| 15 | 5/15/2021 | 0 | 204,308 | 204,308 | 1 | 16.7 | 22.0 | | |
| 16 | 5/16/2021 | 0 | 228,808 | 228,808 | 1 | 16.1 | 22.0 | | |
| 17 | 5/17/2021 | 28,364 | 253,161 | 281,525 | 1 | 18.2 | 22.0 | | |
| 18 | 5/18/2021 | 0 | 192,209 | 192,209 | 1 | 15.9 | 22.0 | | |
| 19 | 5/19/2021 | 0 | 360,118 | 360,118 | 1 | 20.8 | 24.0 | | |
| 20 | 5/20/2021 | 0 | 205,617 | 205,617 | 1 | 18.2 | 25.0 | | |
| 21 | 5/21/2021 | 0 | 263,650 | 263,650 | 1 | 18.4 | 25.0 | | |
| 22 | 5/22/2021 | 0 | 273,770 | 273,770 | 1 | 18.1 | 25.0 | | |
| 23 | 5/23/2021 | 0 | 282,314 | 282,314 | 1 | 19.7 | 25.0 | | |
| 24 | 5/24/2021 | 0 | 228,081 | 228,081 | 1 | 19.6 | 25.0 | | |
| 25 | 5/25/2021 | 0 | 231,433 | 231,433 | 1 | 19.3 | 25.0 | | |
| 26 | 5/26/2021 | 0 | 242,733 | 242,733 | 1 | 19.4 | 25.0 | | |
| 27 | 5/27/2021 | 0 | 237,826 | 237,826 | 1 | 20.3 | 25.0 | | |
| 28 | 5/28/2021 | 0 | 210,904 | 210,904 | 1 | 20.3 | 25.0 | | |
| 29 | 5/29/2021 | 0 | 179,511 | 179,511 | 1 | 19.9 | 25.0 | | |
| 30 | 5/30/2021 | 0 | 202,675 | 202,675 | 1 | 20.3 | 25.0 | | |
| 31 | 5/31/2021 | 0 | 211,706 | 211,706 | 1 | 20.6 | 25.0 | | |
| TOTAL | | 89,617 | 6,787,800 | 6,877,417 | 31 | | | | |
| AVERAGE | | 2,891 | 218,961 | 221,852 | | 18.4 | 23.3 | | |
| MIN TOTAL DAY | | | | 5/4/2021 | | | | | |
| MAX TOTAL DAY | | | | 5/13/2021 | | | | | |
| MAX FLOW | | 50,004 | 379,946 | 379,946 | | | | | |
| MAX PS FLOW DAY | | 5/12/2020 | 5/13/2021 | | | | | | |
| PUMPING DAYS PS | | 3 | 31 | | | | | | |

| Monthly Water Report | | | | | | | | | |
|--|-----------|--------------|---------------|-----------|--------------|-------------------------|-------------------------|--|--|
| Lanesborough Village Fire & Water District | | | | | | | | | |
| August_2021 | | | | | | | | | |
| Day | Date | Bridge St PS | Miner Road PS | Total | PUMPING DAYS | Prospect Tank Level Min | Prospect Tank Level Max | | |
| 1 | 8/1/2021 | 0 | 236,848 | 236,848 | 1 | 22.4 | 26.0 | | |
| 2 | 8/2/2021 | 0 | 94,754 | 94,754 | 1 | 18.7 | 26.0 | | |
| 3 | 8/3/2021 | 0 | 212,165 | 212,165 | 1 | 19.4 | 26.0 | | |
| 4 | 8/4/2021 | 0 | 221,138 | 221,138 | 1 | 20.8 | 26.0 | | |
| 5 | 8/5/2021 | 0 | 184,425 | 184,425 | 1 | 20.2 | 22.8 | | |
| 6 | 8/6/2021 | 0 | 236,504 | 236,504 | 1 | 21.4 | 26.0 | | |
| 7 | 8/7/2021 | 0 | 209,455 | 209,455 | 1 | 21.4 | 26.0 | | |
| 8 | 8/8/2021 | 0 | 210,331 | 210,331 | 1 | 21.0 | 26.0 | | |
| 9 | 8/9/2021 | 0 | 227,966 | 227,966 | 1 | 20.9 | 26.0 | | |
| 10 | 8/10/2021 | 0 | 202,466 | 202,466 | 1 | 20.8 | 26.0 | | |
| 11 | 8/11/2021 | 0 | 233,562 | 233,562 | 1 | 20.2 | 26.0 | | |
| 12 | 8/12/2021 | 0 | 247,425 | 247,425 | 1 | 21.4 | 26.0 | | |
| 13 | 8/13/2021 | 0 | 335,130 | 335,130 | 1 | 21.8 | 26.0 | | |
| 14 | 8/14/2021 | 0 | 94,296 | 94,296 | 1 | 17.3 | 25.0 | | |
| 15 | 8/15/2021 | 0 | 289,359 | 289,359 | 1 | 19.8 | 25.0 | | |
| 16 | 8/16/2021 | 1,322 | 188,117 | 189,439 | 1 | 18.2 | 25.0 | | |
| 17 | 8/17/2021 | 0 | 182,764 | 182,764 | 1 | 18.0 | 25.0 | | |
| 18 | 8/18/2021 | 0 | 242,303 | 242,303 | 1 | 20.0 | 25.0 | | |
| 19 | 8/19/2020 | 90,430 | 219,055 | 309,485 | 1 | 16.9 | 22.0 | | |
| 20 | 8/20/2021 | 0 | 346,391 | 346,391 | 1 | 18.2 | 24.8 | | |
| 21 | 8/21/2021 | 0 | 206,305 | 206,305 | 1 | 18.8 | 25.0 | | |
| 22 | 8/22/2021 | 0 | 206,934 | 206,934 | 1 | 19.7 | 25.0 | | |
| 23 | 8/23/2021 | 0 | 192,881 | 192,881 | 1 | 20.0 | 25.0 | | |
| 24 | 8/24/2021 | 0 | 191,844 | 191,844 | 1 | 20.3 | 25.0 | | |
| 25 | 8/25/2021 | 0 | 211,580 | 211,580 | 1 | 21.0 | 25.0 | | |
| 26 | 8/26/2021 | 0 | 191,753 | 191,753 | 1 | 20.8 | 25.0 | | |
| 27 | 8/27/2021 | 0 | 199,290 | 199,290 | 1 | 20.9 | 25.0 | | |
| 28 | 8/28/2021 | 0 | 194,810 | 194,810 | 1 | 21.1 | 25.0 | | |
| 29 | 8/29/2021 | 0 | 189,765 | 189,765 | 1 | 20.5 | 25.0 | | |
| 30 | 8/30/2021 | 0 | 190,880 | 190,880 | 1 | 20.3 | 25.0 | | |
| 31 | 8/31/2021 | 0 | 158,675 | 158,675 | 1 | 19.3 | 25.0 | | |
| TOTAL | | 91,752 | 6,549,172 | 6,640,924 | 31 | | | | |
| AVERAGE | | 2,960 | 211,264 | 214,223 | | 20.1 | 25.2 | | |
| MIN TOTAL DAY | | | | 8/14/2021 | | | | | |
| MAX TOTAL DAY | | | | 8/20/2021 | | | | | |
| MAX FLOW | | 90,430 | 346,391 | 346,391 | | | | | |
| MAX PS FLOW DAY | | 8/19/2020 | 8/20/2021 | | | | | | |
| PUMPING DAYS PS | | 2 | 31 | | | | | | |

| Monthly Water Report | | | | | | | | | |
|--|-----------|--------------|---------------|-----------|--------------|-------------------------|-------------------------|--|--|
| Lanesborough Village Fire & Water District | | | | | | | | | |
| September 2021 | | | | | | | | | |
| Day | Date | Bridge St PS | Miner Road PS | Total | PUMPING DAYS | Prospect Tank Level Min | Prospect Tank Level Max | | |
| 1 | 9/1/2021 | 0 | 152,102 | 152,102 | 1 | 18.3 | 25.0 | | |
| 2 | 9/2/2021 | 0 | 187,914 | 187,914 | 1 | 18.9 | 25.0 | | |
| 3 | 9/3/2021 | 0 | 205,757 | 205,757 | 1 | 19.9 | 25.0 | | |
| 4 | 9/4/2021 | 0 | 165,228 | 165,228 | 1 | 18.6 | 23.4 | | |
| 5 | 9/5/2021 | 0 | 190,775 | 190,775 | 1 | 18.6 | 25.0 | | |
| 6 | 9/6/2021 | 0 | 196,680 | 196,680 | 1 | 18.2 | 25.0 | | |
| 7 | 9/7/2021 | 0 | 192,005 | 192,005 | 1 | 18.5 | 25.0 | | |
| 8 | 9/8/2021 | 0 | 198,412 | 198,412 | 1 | 18.9 | 25.0 | | |
| 9 | 9/9/2021 | 0 | 205,459 | 205,459 | 1 | 20.1 | 25.0 | | |
| 10 | 9/10/2021 | 0 | 191,013 | 191,013 | 1 | 20.6 | 25.0 | | |
| 11 | 9/11/2021 | 0 | 137,077 | 137,077 | 1 | 18.7 | 23.3 | | |
| 12 | 9/12/2021 | 0 | 195,374 | 195,374 | 1 | 18.8 | 25.0 | | |
| 13 | 9/13/2021 | 0 | 201,272 | 201,272 | 1 | 19.8 | 25.0 | | |
| 14 | 9/14/2020 | 118,815 | 22,731 | 141,546 | 1 | 15.8 | 20.3 | | |
| 15 | 9/15/2021 | 0 | 361,053 | 361,053 | 1 | 20.0 | 24.8 | | |
| 16 | 9/16/2021 | 0 | 186,838 | 186,838 | 1 | 20.7 | 25.0 | | |
| 17 | 9/17/2021 | 0 | 210,817 | 210,817 | 1 | 22.0 | 26.3 | | |
| 18 | 9/18/2021 | 0 | 147,739 | 147,739 | 1 | 20.3 | 25.0 | | |
| 19 | 9/19/2021 | 0 | 195,854 | 195,854 | 1 | 20.8 | 21.7 | | |
| 20 | 9/20/2021 | 1,606 | 117,132 | 118,738 | 1 | 18.2 | 25.0 | | |
| 21 | 9/21/2021 | 0 | 189,732 | 189,732 | 1 | 18.6 | 25.0 | | |
| 22 | 9/22/2021 | 0 | 200,647 | 200,647 | 1 | 19.3 | 25.0 | | |
| 23 | 9/23/2021 | 0 | 205,415 | 205,415 | 1 | 19.9 | 24.8 | | |
| 24 | 9/24/2021 | 0 | 186,629 | 186,629 | 1 | 20.2 | 24.5 | | |
| 25 | 9/25/2021 | 0 | 164,957 | 164,957 | 1 | 19.1 | 22.5 | | |
| 26 | 9/26/2021 | 0 | 198,959 | 198,959 | 1 | 19.6 | 25.1 | | |
| 27 | 9/27/2021 | 0 | 199,641 | 199,641 | 1 | 20.0 | 25.1 | | |
| 28 | 9/28/2021 | 0 | 163,242 | 163,242 | 1 | 19.1 | 25.1 | | |
| 29 | 9/29/2021 | 0 | 182,431 | 182,431 | 1 | 19.0 | 25.1 | | |
| 30 | 9/30/2021 | 0 | 176,541 | 176,541 | 1 | 18.7 | 25.1 | | |
| 31 | | | | 0 | 0 | | | | |
| TOTAL | | 120,421 | 5,529,423 | 5,649,844 | 30 | | | | |
| AVERAGE | | 4,014 | 184,314 | 182,253 | | 19.3 | 24.6 | | |
| MIN TOTAL DAY | | | | 1/0/1900 | | | | | |
| MAX TOTAL DAY | | | | 9/15/2021 | | | | | |
| MAX FLOW | | 118,815 | 361,053 | 361,053 | | | | | |
| MAX PS FLOW DAY | | 9/14/2020 | 9/15/2021 | | | | | | |
| PUMPING DAYS PS | | 2 | 30 | | | | | | |

| Monthly Water Report | | | | | | | | | |
|--|------------|--------------|---------------|------------|--------------|-------------------------|-------------------------|------|--|
| Lanesborough Village Fire & Water District | | | | | | | | | |
| December 2021 | | | | | | | | | |
| Day | Date | Bridge St PS | Miner Road PS | Total | PUMPING DAYS | Prospect Tank Level Min | Prospect Tank Level Max | | |
| 1 | 12/1/2021 | 0 | 180,320 | 180,320 | 1 | 20.9 | 25.1 | | |
| 2 | 12/2/2021 | 0 | 192,138 | 192,138 | 1 | 21.6 | 22.8 | | |
| 3 | 12/3/2021 | 0 | 88,748 | 88,748 | 1 | 18.3 | 25.0 | | |
| 4 | 12/4/2021 | 0 | 185,666 | 185,666 | 1 | 18.8 | 25.0 | | |
| 5 | 12/5/2021 | 0 | 191,793 | 191,793 | 1 | 19.3 | 25.1 | | |
| 6 | 12/6/2021 | 0 | 210,651 | 210,651 | 1 | 20.6 | 25.0 | | |
| 7 | 12/7/2021 | 0 | 162,430 | 162,430 | 1 | 20.6 | 25.0 | | |
| 8 | 12/8/2021 | 0 | 175,295 | 175,295 | 1 | 20.6 | 25.0 | | |
| 9 | 12/9/2021 | 0 | 168,228 | 168,228 | 1 | 20.7 | 25.0 | | |
| 10 | 12/10/2021 | 0 | 171,052 | 171,052 | 1 | 20.5 | 25.0 | | |
| 11 | 12/11/2021 | 0 | 165,766 | 165,766 | 1 | 19.5 | 25.0 | | |
| 12 | 12/12/2021 | 0 | 232,299 | 232,299 | 1 | 22.1 | 25.0 | | |
| 13 | 12/13/2021 | 0 | 83,532 | 83,532 | 1 | 18.2 | 25.0 | | |
| 14 | 12/14/2020 | 173,046 | 0 | 173,046 | 1 | 17.5 | 22.0 | | |
| 15 | 12/15/2021 | 0 | 390,941 | 390,941 | 1 | 20.2 | 25.0 | | |
| 16 | 12/16/2021 | 0 | 134,818 | 134,818 | 1 | 18.1 | 22.5 | | |
| 17 | 12/17/2021 | 0 | 185,325 | 185,325 | 1 | 18.9 | 25.0 | | |
| 18 | 12/18/2021 | 0 | 199,371 | 199,371 | 1 | 19.5 | 25.0 | | |
| 19 | 12/19/2021 | 0 | 173,631 | 173,631 | 1 | 19.6 | 23.9 | | |
| 20 | 12/20/2021 | 0 | 183,614 | 183,614 | 1 | 20.0 | 24.3 | | |
| 21 | 12/21/2021 | 0 | 189,030 | 189,030 | 1 | 20.6 | 25.0 | | |
| 22 | 12/22/2021 | 0 | 185,736 | 185,736 | 1 | 21.0 | 25.0 | | |
| 23 | 12/23/2021 | 0 | 162,353 | 162,353 | 1 | 20.2 | 25.0 | | |
| 24 | 12/24/2021 | 0 | 191,098 | 191,098 | 1 | 20.3 | 25.0 | | |
| 25 | 12/25/2021 | 0 | 187,676 | 187,676 | 1 | 20.5 | 25.0 | | |
| 26 | 12/26/2021 | 0 | 150,088 | 150,088 | 1 | 19.6 | 20.5 | | |
| 27 | 12/27/2021 | 0 | 163,762 | 163,762 | 1 | 18.8 | 25.0 | | |
| 28 | 12/28/2021 | 0 | 167,098 | 167,098 | 1 | 18.5 | 25.0 | | |
| 29 | 12/29/2021 | 0 | 189,087 | 189,087 | 1 | 19.1 | 25.0 | | |
| 30 | 12/30/2021 | 0 | 203,026 | 203,026 | 1 | 20.0 | 25.0 | | |
| 31 | 12/31/2021 | 0 | 199,611 | 199,611 | 1 | 20.7 | 22.0 | | |
| TOTAL | | 173,046 | 5,464,183 | 5,637,229 | 31 | | | | |
| AVERAGE | | 5,582 | 176,264 | 181,846 | | 19.8 | | 24.5 | |
| MIN TOTAL DAY | | | | 12/13/2021 | | | | | |
| MAX TOTAL DAY | | | | 12/15/2021 | | | | | |
| MAX FLOW | | 173,046 | 390,941 | 390,941 | | | | | |
| MAX PS FLOW DAY | | 12/14/2020 | 12/15/2021 | | | | | | |
| PUMPING DAYS PS | | 1 | 30 | | | | | | |

| Monthly Water Report | | | | | | | | | |
|--|-----------|--------------|---------------|-----------|--------------|-------------------------|-------------------------|--|--|
| Lanesborough Village Fire & Water District | | | | | | | | | |
| May 2022 | | | | | | | | | |
| Day | Date | Bridge St PS | Miner Road PS | Total | PUMPING DAYS | Prospect Tank Level Min | Prospect Tank Level Max | | |
| 1 | 5/1/2022 | 0 | 185,570 | 185,570 | 1 | 18.8 | 23.0 | | |
| 2 | 5/2/2022 | 0 | 144,519 | 144,519 | 1 | 18.4 | 23.0 | | |
| 3 | 5/3/2022 | 0 | 197,357 | 197,357 | 1 | 19.9 | 23.0 | | |
| 4 | 5/4/2022 | 0 | 167,464 | 167,464 | 1 | 20.0 | 23.0 | | |
| 5 | 5/5/2022 | 0 | 162,711 | 162,711 | 1 | 19.9 | 23.0 | | |
| 6 | 5/6/2022 | 0 | 168,200 | 168,200 | 1 | 20.2 | 23.0 | | |
| 7 | 5/7/2022 | 0 | 145,011 | 145,011 | 1 | 19.6 | 23.0 | | |
| 8 | 5/8/2022 | 0 | 174,617 | 174,617 | 1 | 19.5 | 23.0 | | |
| 9 | 5/9/2022 | 0 | 179,878 | 179,878 | 1 | 19.4 | 23.0 | | |
| 10 | 5/10/2022 | 0 | 184,570 | 184,570 | 1 | 19.2 | 23.1 | | |
| 11 | 5/11/2021 | 0 | 180,631 | 180,631 | 1 | 18.0 | 22.0 | | |
| 12 | 5/12/2020 | 50,004 | 107,683 | 157,687 | 1 | 16.3 | 22.0 | | |
| 13 | 5/13/2022 | 0 | 643,616 | 643,616 | 1 | 18.3 | 23.1 | | |
| 14 | 5/14/2022 | 0 | 214,186 | 214,186 | 1 | 17.1 | 23.0 | | |
| 15 | 5/15/2022 | 0 | 248,992 | 248,992 | 1 | 18.3 | 23.1 | | |
| 16 | 5/16/2022 | 1,041 | 220,480 | 221,521 | 1 | 19.5 | 23.1 | | |
| 17 | 5/17/2022 | 0 | 179,389 | 179,389 | 1 | 19.7 | 23.0 | | |
| 18 | 5/18/2022 | 0 | 174,278 | 174,278 | 1 | 19.2 | 23.0 | | |
| 19 | 5/19/2022 | 0 | 190,304 | 190,304 | 1 | 19.5 | 23.1 | | |
| 20 | 5/20/2022 | 0 | 178,869 | 178,869 | 1 | 17.7 | 23.1 | | |
| 21 | 5/21/2022 | 0 | 232,258 | 232,258 | 1 | 17.6 | 23.1 | | |
| 22 | 5/22/2022 | 0 | 339,422 | 339,422 | 1 | 22.4 | 23.1 | | |
| 23 | 5/23/2022 | 0 | 86,937 | 86,937 | 1 | 18.0 | 22.4 | | |
| 24 | 5/24/2022 | 0 | 216,992 | 216,992 | 1 | 19.9 | 23.0 | | |
| 25 | 5/25/2021 | 0 | 231,433 | 231,433 | 1 | 19.3 | 25.0 | | |
| 26 | 5/26/2021 | 0 | 242,733 | 242,733 | 1 | 19.4 | 25.0 | | |
| 27 | 5/27/2022 | 0 | 541,856 | 541,856 | 1 | 18.3 | 23.1 | | |
| 28 | 5/28/2022 | 0 | 215,529 | 215,529 | 1 | 19.6 | 23.0 | | |
| 29 | 5/29/2022 | 0 | 177,263 | 177,263 | 1 | 18.6 | 23.0 | | |
| 30 | 5/30/2022 | 0 | 205,430 | 205,430 | 1 | 17.5 | 23.1 | | |
| 31 | 5/31/2022 | 0 | 233,527 | 233,527 | 1 | 18.7 | 23.0 | | |
| TOTAL | | 51,045 | 6,771,703 | 6,822,748 | 31 | | | | |
| AVERAGE | | 1,647 | 218,442 | 220,089 | | 19.0 | 23.1 | | |
| MIN TOTAL DAY | | | | 5/23/2022 | | | | | |
| MAX TOTAL DAY | | | | 5/13/2022 | | | | | |
| MAX FLOW | | 50,004 | 643,616 | 643,616 | | | | | |
| MAX PS FLOW DAY | | 5/12/2020 | 5/13/2022 | | | | | | |
| PUMPING DAYS PS | | 2 | 31 | | | | | | |

EXHIBIT B



EPO Energy Profiler Online™ - Service Agreement - CT , Western and Eastern MA

Eversource will provide interval meter data via an access protected web site. At least one interval /TOU recording meter is required per account. Eversource, and any third party contracted by Eversource will not disclose any customer confidential information – including customer name and address, metering, billing and pricing, power usage, business activities, and other customer information – without prior consent from the customer. Eversource may, at our discretion, cancel this agreement and return the unused pro-rated portion of fees received. Upon receipt of the completed Service Agreement, data will be provided within 2 business days. Additional time may be needed for large requests.

The EPO Service is not intended for billing comparison purposes.

If you need assistance with EPO Online for CT, Western MA and Eastern MA please contact EPO hotline at 866-658-2356 or email EPOAdmin@eversource.com.

Service Options – select one:

One Time Request, \$50.00 per account number
 All interval data available at the time of the request will be provided online. Data will not be updated. The user id and password will expire 30 days after the start of service.
Annual Subscription, \$300.00 per account per year
 All interval data available at the time of the request will be provided online. Data will be updated monthly (EMA only). Data may be delayed due to meter or communication difficulties. The subscription automatically renews each year.

CT accounts are subject to a 1% sales tax charge per account which will be added to the fee. If exempt from sales tax, a copy of the Sales & Use Tax Resale Certificate or CT Tax Exempt Certificate must accompany Service Agreement.

Customer Information and Authorization: The utility customer’s dated signature, email address, and phone number must be provided on this service agreement before any data will be released. Authorization from an agent on behalf of the utility customer will NOT be accepted. **This Service Agreement must be received by the Utility within three (3) months of the date signed by the customer to be valid.**

Contact Name (please print) Aaron M. Williams

Customer’s Name & Title (please print) Aaron M. Williams, commissioner

E-Mail Address (please print) aaron@lvfwd.com Phone Number 413-347-0592

Customer’s Signature (please print) Aaron M. Williams Date signed by customer 07-13-2022

For customers requesting data please complete billing information below

| Account Information | | | | | |
|---------------------|----------------|----------------|----------------|----------------|----------------|
| Account Number | Account Number | Account Number | Account Number | Account Number | Account Number |
| 5460 696 7081 | _____ | _____ | _____ | _____ | _____ |
| _____ | _____ | _____ | _____ | _____ | _____ |
| _____ | _____ | _____ | _____ | _____ | _____ |

Please attach account numbers or include electronic list if requesting more accounts

Requestor & Billing Information: The service period begins when e-mail notification is received of the availability of the EPO service. The Utility customer cannot be billed for a third party request.

Requestor/Billing Company (Please print) Lanesborough Village Fire & Water District

Requestor/Billing Name (Please print) Lanesborough Village Fire & Water District

Phone Number 413-442-5916 Email Address (Please print) lvfwd@verizon.net

Billing Address 20 Bridge Street, PO Box 1504 P.O. Number (optional) 07132022

Requestor/Billing Signature Aaron M. Williams Dated Signed by Requestor/Billing Co. 07-13-2022

RETURN COMPLETED AGREEMENT TO EPO ADMINISTRATION TEAM – FAX 860-665-2069 – EMAIL BY PDF TO: EPOAdmin@eversource.com

Lanesborough Village Fire & Water District now available on EPO Online!

From: epoadmin (epoadmin@eversource.com)
To: a.m.williams@att.net
Cc: epoadmin@eversource.com
Date: Friday, July 15, 2022, 01:13 PM EDT

Lanesborough Village Fire & Water District,

The Lanesborough Village Fire & Water District EPO Online account is now operational and ready for immediate use. The start of the one-month service is today, 7/15/2022 and will end 8/16/2022. Below is the user id and password to begin accessing the data immediately.

Table with 4 columns: Customer, BA Account Number, SA Number, User ID. Row 1: Lanesborough Village Fire & Water District, 54-606967081, 195273003, lanefw-cust. Row 2: PASSWORD, b8332.

Please note, the user id and password are case-sensitive.

To access this account online, click on this link...

http://eversource.epo.schneider-electric.com/eversource

If you have any questions, please contact EPOAdmin@eversource.com or 866-658-2356.

Thank you,

AT&T Yahoo Mail - Lanesborough Village Fire & Water District now available on EPO Online!

7/31/22, 10:40 AM

Eversource EPO Admin

Phone: 866-658-2356

Fax: 860-665-2069

Email: EPOAdmin@eversource.com

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EPO Energy Profiler Online™ - Service Agreement - CT , Western and Eastern MA

Eversource will provide interval meter data via an access protected web site. At least one interval /TOU recording meter is required per account. Eversource, and any third party contracted by Eversource will not disclose any customer confidential information – including customer name and address, metering, billing and pricing, power usage, business activities, and other customer information – without prior consent from the customer. Eversource may, at our discretion, cancel this agreement and return the unused pro-rated portion of fees received. Upon receipt of the completed Service Agreement, data will be provided within 2 business days. Additional time may be needed for large requests.

The EPO Service is not intended for billing comparison purposes.

If you need assistance with EPO Online for CT, Western MA and Eastern MA please contact EPO hotline at 866-658-2356 or email EPOAdmin@eversource.com.

Service Options – select one:

One Time Request, \$50.00 per account number
 All interval data available at the time of the request will be provided online. Data will not be updated. The user id and password will expire 30 days after the start of service.

Annual Subscription, \$300.00 per account per year
 All interval data available at the time of the request will be provided online. Data will be updated monthly (EMA only). Data may be delayed due to meter or communication difficulties. The subscription automatically renews each year.

****CT accounts are subject to a 1% sales tax charge per account which will be added to the fee. If exempt from sales tax, a copy of the Sales & Use Tax Resale Certificate or CT Tax Exempt Certificate must accompany Service Agreement.****

Customer Information and Authorization: The utility customer’s dated signature, email address, and phone number must be provided on this service agreement before any data will be released. Authorization from an agent on behalf of the utility customer will NOT be accepted. **This Service Agreement must be received by the Utility within three (3) months of the date signed by the customer to be valid.**

Contact Name (please print) Aaron M. Williams

Customer’s Name & Title (please print) Aaron M. Williams, commissioner

E-Mail Address (please print) aaron@lvfwd.com Phone Number 413-347-0592

Customer’s Signature (please print) Aaron M. Williams Date signed by customer 07-15-2022

For customers requesting data please complete billing information below

| Account Information | | | | | |
|---------------------|----------------|----------------|----------------|----------------|----------------|
| Account Number | Account Number | Account Number | Account Number | Account Number | Account Number |
| <u>54341181006</u> | _____ | _____ | _____ | _____ | _____ |
| _____ | _____ | _____ | _____ | _____ | _____ |
| _____ | _____ | _____ | _____ | _____ | _____ |

Please attach account numbers or include electronic list if requesting more accounts

Requestor & Billing Information: The service period begins when e-mail notification is received of the availability of the EPO service. The Utility customer cannot be billed for a third party request.

Requestor/Billing Company (Please print) Lanesborough Village Fire & Water District

Requestor/Billing Name (Please print) Lanesborough Village Fire & Water District

Phone Number 413-442-5916 Email Address (Please print) lfwd@verizon.net

Billing Address 20 Bridge Street, PO Box 1504 P.O. Number (optional) 07152022

Requestor/Billing Signature Aaron M. Williams Dated Signed by Requestor/Billing Co. 07-15-2022

RETURN COMPLETED AGREEMENT TO EPO ADMINISTRATION TEAM – FAX 860-665-2069 – EMAIL BY PDF TO: EPOAdmin@eversource.com

RE: EPO Service Agreement – Additional Account

From: epoadmin (epoadmin@eversource.com)
To: a.m.williams@att.net; epoadmin@eversource.com
Date: Friday, July 15, 2022, 02:27 PM EDT

I have added the additional account to the existing User id.

Karen Bobarsky
Eversource

From: Aaron Williams <a.m.williams@att.net>
Sent: Friday, July 15, 2022 9:15 AM
To: epoadmin <epoadmin@eversource.com>
Subject: EPO Service Agreement – Additional Account

EVERSOURCE IT NOTICE – EXTERNAL EMAIL SENDER ** Don't be quick to click! ******

Do not click on links or attachments if sender is unknown or if the email is unexpected from someone you know, and never provide a user ID or password. Report suspicious emails by selecting 'Report Phish' or forwarding to SPAMFEEDBACK@EVERSOURCE.COM for analysis by our cyber security team.

To whom it may concern,

Attached is a completed EPO Service Agreement Form for Lanesborough Village Fire & Water District, Eversource Account #54341181006.

If there are any questions or concerns please let me know.

Thank you,

Aaron M. Williams

Lanesborough Village Fire & Water District

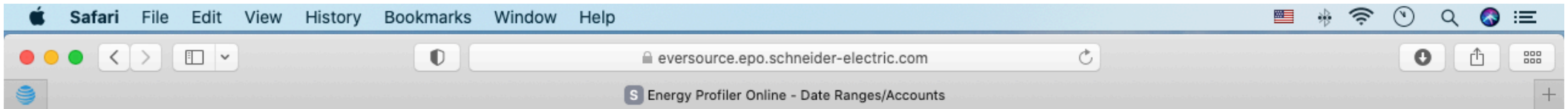
20 Bridge Street

Lanesborough, MA 01237

Cell: 413-347-0592

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EXHIBIT C



Energy Profiler Online

Lanesborough Village Fire & Waste Customer | Preferences | User Guide | Help

- DASHBOARD
- REPORTS
- HISTORICAL COMPARISON
- FAVORITES

- Reports
- Date Ranges/Accounts
- Summary Statistics
- Comparison Statistics
- Comparison Graph
- Average Profiles
- Load Duration Curve
- Load Profiles
- Usage History
- Export

Date Range

Custom Date Range
06/01/2022 to 07/14/2022

Last 60 Days Available

Month to date

Year to date

Last Month

| Accounts | | Meters | Groups | |
|--------------------------|---------------------------|--------------------------------------|------------|------------|
| <input type="checkbox"/> | Account | Description | Data Start | Data End |
| <input type="checkbox"/> | 606967081 | Well #1 - Bridge St. | 06/15/2020 | 07/13/2022 |
| <input type="checkbox"/> | 341181006 | Well #2 - Miner Rd. | 09/01/2020 | 07/14/2022 |


Selected Date Range: ---

User Quick Reference Card

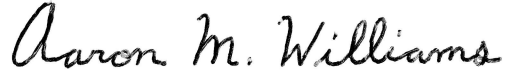


1148000-PFAS6 LVFWD 2022-06-17 INVESTIGATION INTO COMPUTER-GENERATED MONITORING RECORDS SHOWING THAT WELL #1/BRIDGE STREET PROVIDED WATER TO DISTRICT CUSTOMERS IN VIOLATION OF MASSDEP DIRECTIVE

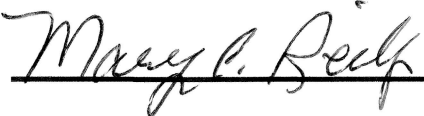
This Finding is adopted by the Board of Water Commissioners:



William P. Prendergast



Aaron M. Williams



Mary C. Reilly